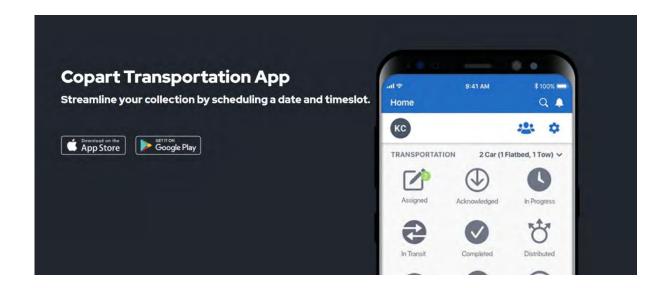
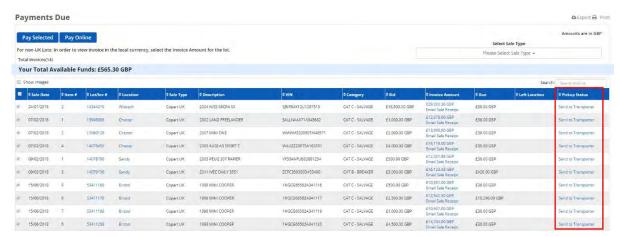
Transportation App - Website Guide



How to Schedule Your Collection Time:

Whether you aim to collect your own vehicle, or request a transporter to collect on your behalf, this guide will aim to talk you through the entire process.

Firstly, log into your member account on the Copart UK site or App. Once you have paid for your vehicles, head to Payment > Payment History to find your Lots. Alternatively, if you have not yet paid*, head to Payment > Payments Due to find your Lots.



On the right-hand side of the page, you will find a new column titled **Pickup Status**. In the **Pickup Status** column, you will see an option next to each one of your won Lots titled **Send to Transporter**.

For the Lots you wish to book collection for, click the **Send to Transporter** option (making sure it's the correct row) to bring up the **Send Gate Pass to Transporter** box

Send Gate Pass to Transporter



Please enter the email address of your preferred transporter below to schedule pickup. The transporter will receive instructions via email and you will receive email confirmations throughout the pickup process. If you don't have a preferred transporter, you can make use of Copart's mainland UK delivery service to safely deliver your vehicles. Alternatively, you can collect your vehicles in person.

Transporter Email ID: *			
	1		

If you've already submitted an email to a transporter through this page but need to send to a different email address, please update the field above and click Submit.

Remind your transporter to download the Copart Transportation App. It's the easy and convenient way to schedule and confirm vehicle pickups and is faster than walking in!



In the **Send Gate Pass to Transporter** box, you will need to enter a **Transporter Email ID** and click submit. This is the email address of the person you would like to collect the vehicle, either a Transporter/Driver or enter your own email if you are collecting the vehicle yourself. A notification email will then be sent to the email recipient you entered above. Ensure you enter the correct email address here.

*We always recommend paying for your Lots before arriving at the Operations Centres to speed up your collection. Vehicles will not be released until all fees have been paid.

Using the Transportation App:

The next few steps will need to be managed using the Transportation app (this is different to the auction App). If you're requesting a driver to pick your vehicle up on your behalf, they will need to download the App. Alternatively, you can download it to manage your own collection. The App is Available on both the Android and IOS App store.

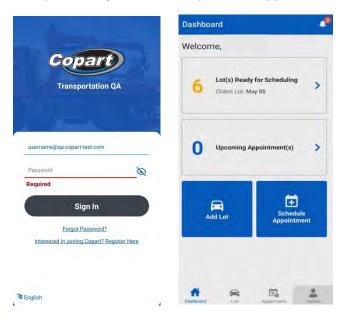
Using the App for the First Time:

If using the Transportation App for the first time, you will need to sign up by clicking the "Register" button on the landing page. Then proceed by clicking the "Transporter" button. Continue to fill out your personal information including contact details and vehicle registration (licence plate). It's important that you fill in the vehicle registration of the transporter that you will be using to collect the vehicle so that our loader drivers can locate you on collection. You can now register more than one vehicle for pick up, once your account is set up you will be able to edit this information.

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Once all details are entered, an email with be sent to the email address entered with a PIN. This is your password for accessing the Transporter App. Please access your emails, and use this pin to log in to the app.

Now you can log into the Transportation App from the home screen, it should look like this:



Choose which vehicle/s you would like to book a collection time for:

The first thing you must do within the app is select which Lots you would like to book a collection timeslot for. After logging into the App. Click on "Loads". You can choose up to 5 vehicles to collect at any one time. Enter the details of your vehicle including the lot number, model and colour.

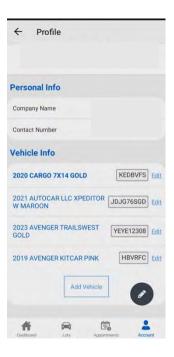


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Register your pick-up vehicle:

Once you have chosen the vehicles you would like to arrange pick-up for, you can register your transporter vehicle. You can now register more than one vehicle for pick up. This lowers the likelihood of an issue arising should your registered vehicle for pick-up have an issue.

To register new vehicles for pick-up, go to profile > vehicle info > add vehicle. Please see below:



From here you can enter the details of your pickup vehicle. This includes year, model, colour, vehicle registration. This allows us to locate you once you have arrived at our yard.

Notifications:

You will now receive notifications inside your Transportation app which will remind you when you have an appointment booked. Please note you do need to be active in the app to see this notification – no externals banners will appear.

