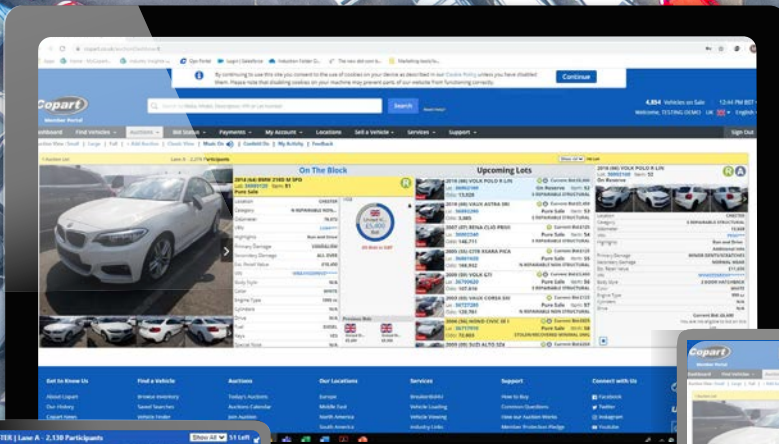




Welcome to Copart

Let's get you *bidding*



New Member Guide





The UK's *premier* auction company for used and salvage vehicles



Buy vehicles from anywhere

...check out sites near you 





We sell over **360,000** vehicles annually across our **18 locations in the UK and Republic of Ireland**. With **thousands of vehicles** in auction every day you're bound to **find what you are looking for with Copart**.

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This document is interactive, the  icon, or words in **green**, indicate a clickable link.

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A close-up photograph of a person's hands holding a black smartphone. The phone's screen is active and shows a camera viewfinder with a red square in the bottom right corner, indicating it is recording a video. The background of the photo on the screen shows a car's engine compartment with blue protective plastic covering parts of it. The person holding the phone is wearing an orange safety vest, visible on the right side of the frame.

**Book a
Virtual
Viewing**



Let's get started

We want you to get the very best out of your experience with us.

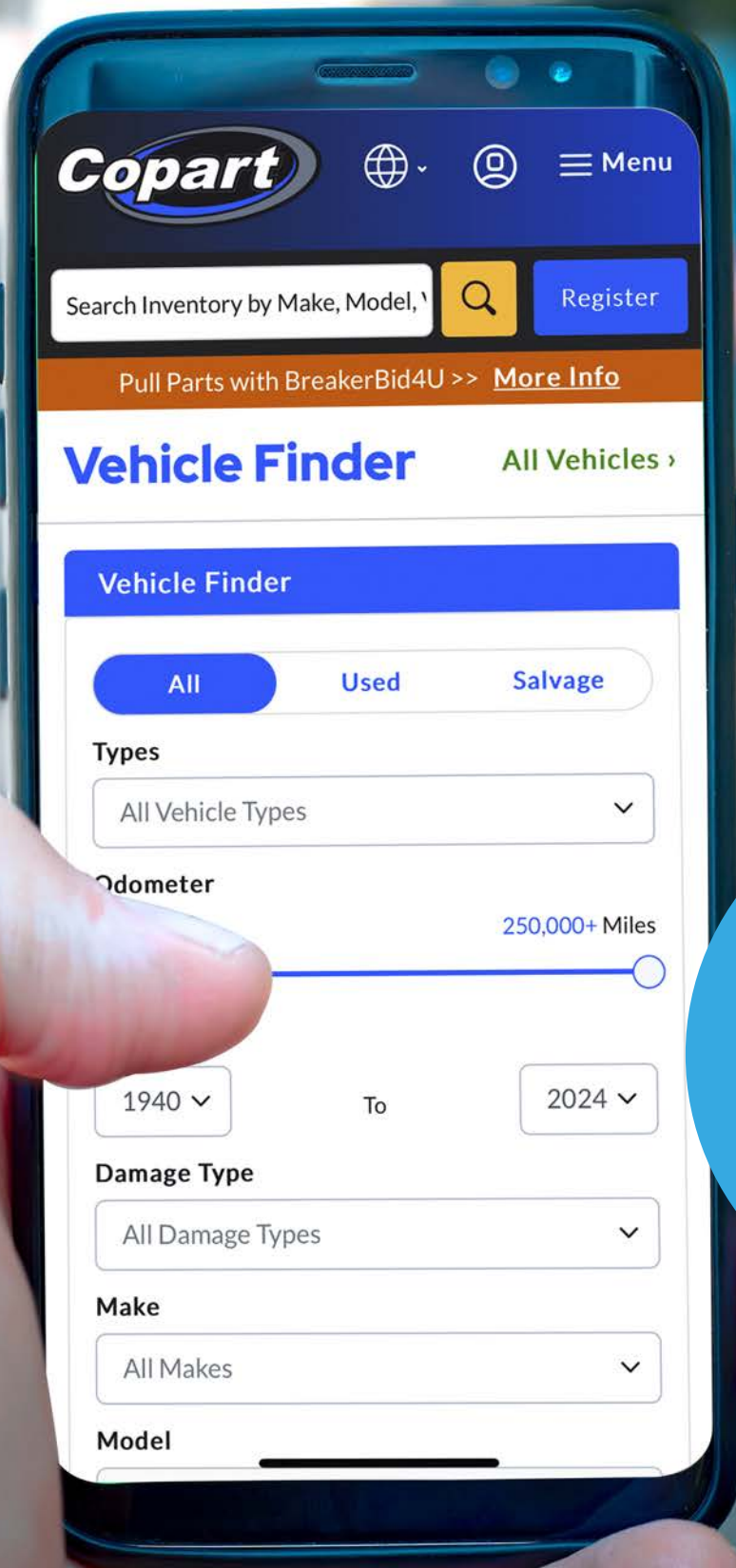
This guide will provide you with some of the most important information to help you along your journey of bidding and buying with us. We will also introduce you to our **Support Centre** where you can find further helpful information.

Need help finding vehicles?

With so many vehicles on offer, we make it easy to find the one that you want.

- **Filtered vehicle searches** allow you to look by make and model
- **Vehicles alerts** tell you when we have new arrivals of your select vehicles
- **Lane alerts** let you know when your vehicles are coming up in auction
- **Saved Searches** make vehicle searches quick and convenient
- **The Watchlist** helps you keep track of the vehicles you're interested in





Finding
vehicles is
easy with
Copart.

To get started, simply use our **Vehicle Finder** to search the thousands of vehicles available. By using the filters, you will be able to tailor your search to find the vehicle that's right for you.

Get Notified



Vehicle Alerts

Vehicle Alerts are emails notifying you of the latest vehicles we add to our inventory based on what you are looking for.

You can **set up alerts** at any time or change the frequency to suit your needs. **You can set up as many alerts as you want.**

Lane Alerts

The **new Lane Alerts** notifications have been designed to alert you via text, mobile app, or desktop when our auctions are about to start.

Watchlist

Adding items to your **Watchlist** is the easiest way to monitor the vehicles you are keen to win.

Saved Search

Do you often search for a specific type, make, or model? If so, use **Saved Search**.

Get the vehicle you want, sign up for **Vehicle Alerts**.

Vehicle Alerts

Don't see the vehicle you want? Sign up for Copart Vehicle Alerts.

Vehicle Alerts are emails notifying you of the latest vehicles we add to our inventory based on what you're looking for.

You can cancel alerts at any time or change the frequency to suit your needs. You can also set up as many alerts as you want.

By signing up for Vehicle Alerts, you are consenting to receive Vehicle Alert emails. To unsubscribe from a Vehicle Alert email, click the unsubscribe link within the footer of the email.

Please note, that if you wish to unsubscribe from all Vehicle Alerts you have set up, you will need to unsubscribe from each one individually.

*Email

Type

Year To

*Make

Model

Frequency

*First Name

*Last Name

Yes, I consent to Copart UK Limited sending me Vehicle Alert emails. I may cancel the sending of the Vehicle Alerts at any time using our unsubscribe function in our emails.

Before you *bid*...

Once you've found the vehicle you want to bid on, please ensure you understand the following areas before you place any bids:

**Vehicle Icons
explained**

**Copart Terms
and what
they mean**

**Vehicle
Types
categories
explained**

**Vehicle
Grading
for used
vehicles**

Manage your budget with our Bid Fee Calculator

To easily calculate the total cost of a vehicle, use our calculator tool available on the lot display screen or **Member Fees** page once you are logged in.

You can use our **Delivery Calculator**, found on all lot information pages, to get a delivery quote.

We offer **Mainland UK Delivery** within 5-10 days of payment. Simply enter your delivery address postcode, and we will provide the quote.



We have a range of ways to pay, some have fees, but many don't...

No charges apply	Charges apply*
Bank Pay	UK Business Debit Cards
Bank Transfer	UK Business Credit Cards
UK Personal Debit Cards	International Debit Cards
UK Personal Credit Cards	International Credit Cards
Faster Payments	Apple Pay
International Bank Transfer (IBAN)	Google Pay
Cash Deposit into a Bank	*Charges made by banks/card issuers and not by Copart



Please note: Non-refundable fees may also be charged for other payment cards. If this is the case, you will be informed prior to confirming your payment.
Please ensure you read all notices before proceeding.

Additional options for your research

Vehicle Reports

We've partnered with Autogenetix so that we can offer all Members a comprehensive **62+ point data check** on all of the vehicles we have available for sale in our online auctions. This is in addition to the extensive information we currently provide on all of our Lot pages.

Virtual Viewings

With our Virtual Viewing service, you can view vehicles of interest from the comfort of your own home, office or on your travels. This simple and cost-effective service is available at all UK Operation Centres.



Virtual Viewings explained

! Please be aware:

All bids are binding, and all actions taken on your member account are your responsibility. Please ensure you are aware of all fees and carry out any necessary checks prior to placing any bids.

Bid and win from *anywhere* by downloading the Copart App



Place bids, win auctions, make payments, and arrange to have cars brought to your business location, all with the tap of a finger.





Get bidding

All our live auctions start at 10:00 AM or 12:30 PM UK time, however you don't have to wait until then to place your bid.

It couldn't be easier to get bidding. Simply set your budget and join one of our daily auctions, placing bids, within budget, on the vehicle that catches your eye. **Remember though, all bids are binding.** You could also log in and watch one of live auctions so that you can get a better understanding of how they work.

Preliminary bids can be placed as soon as the vehicle is on the website and up to two vehicles away from when the vehicle is "on the block"

Before you place any bids, please ensure you are aware of your obligations on vehicles won advertised as Minimum Bid or On Approval.





Now you've *WON* what happens next?

What to do
when you've
won your
vehicle



Pay for
your vehicle
within 6
calendar days
of winning



Book
your vehicle
delivery



OR

Collect your vehicle using our Transportation App:



All vehicle collections must be
scheduled via our Transportation App



Collections are unavailable without an
appointment



Vehicles cannot be driven away from a
Copart Operation Centre

**Please ensure your
vehicle is collected
or delivery arranged
before you start to
accrue storage fees**

**Storage
Fees**
explained



V5 documentation

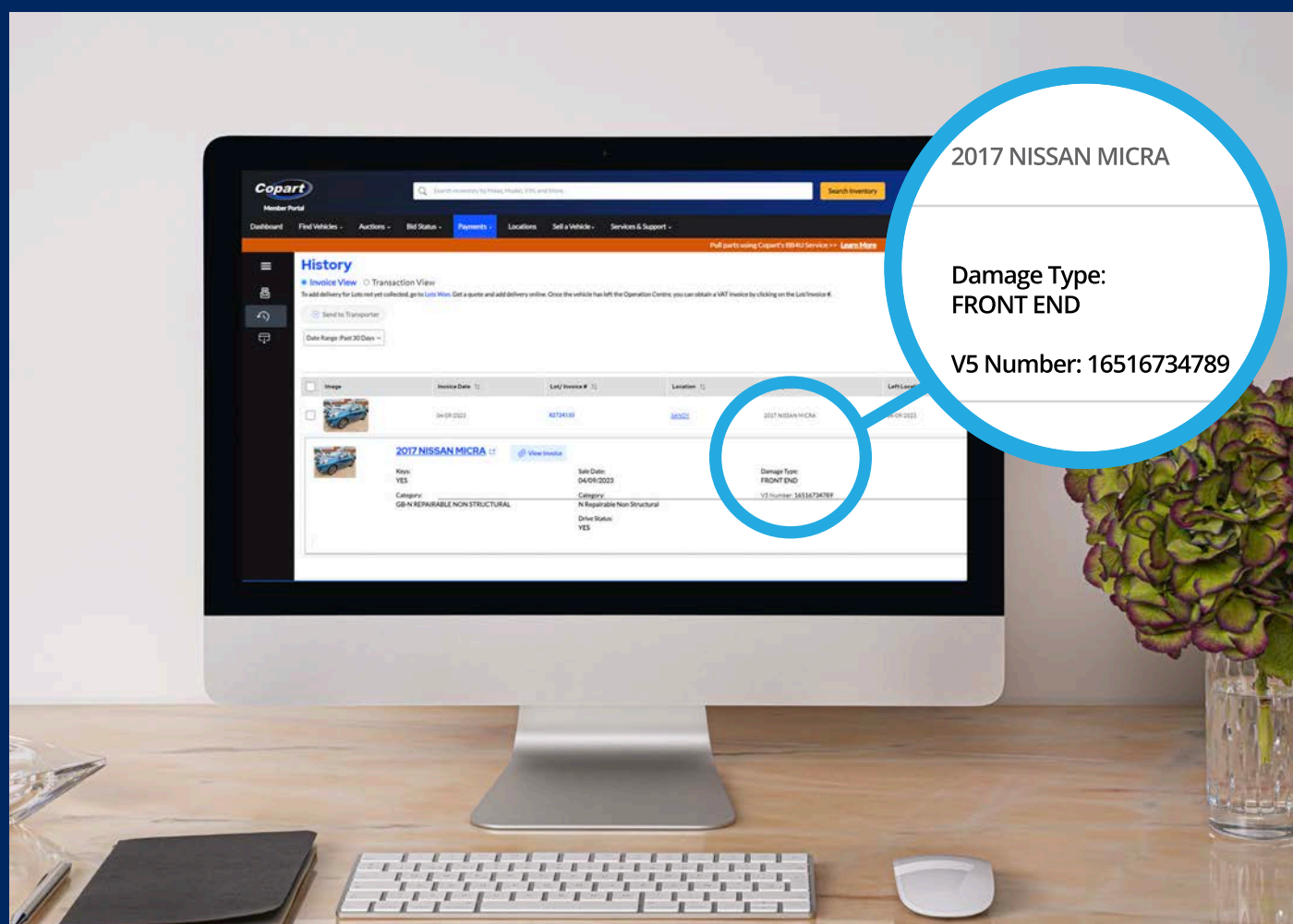
Whilst we would love to always have the V5 documentation for the vehicles we have in auction, this is not always the case. Here is how you know if we have the V5 and what you can do if we don't hold the documentation.

Please note, even if the V5 number is available digitally, we may not have the physical document.

If we have the V5 information, it will be displayed as:

V5 Notes:

V5 ON FILE

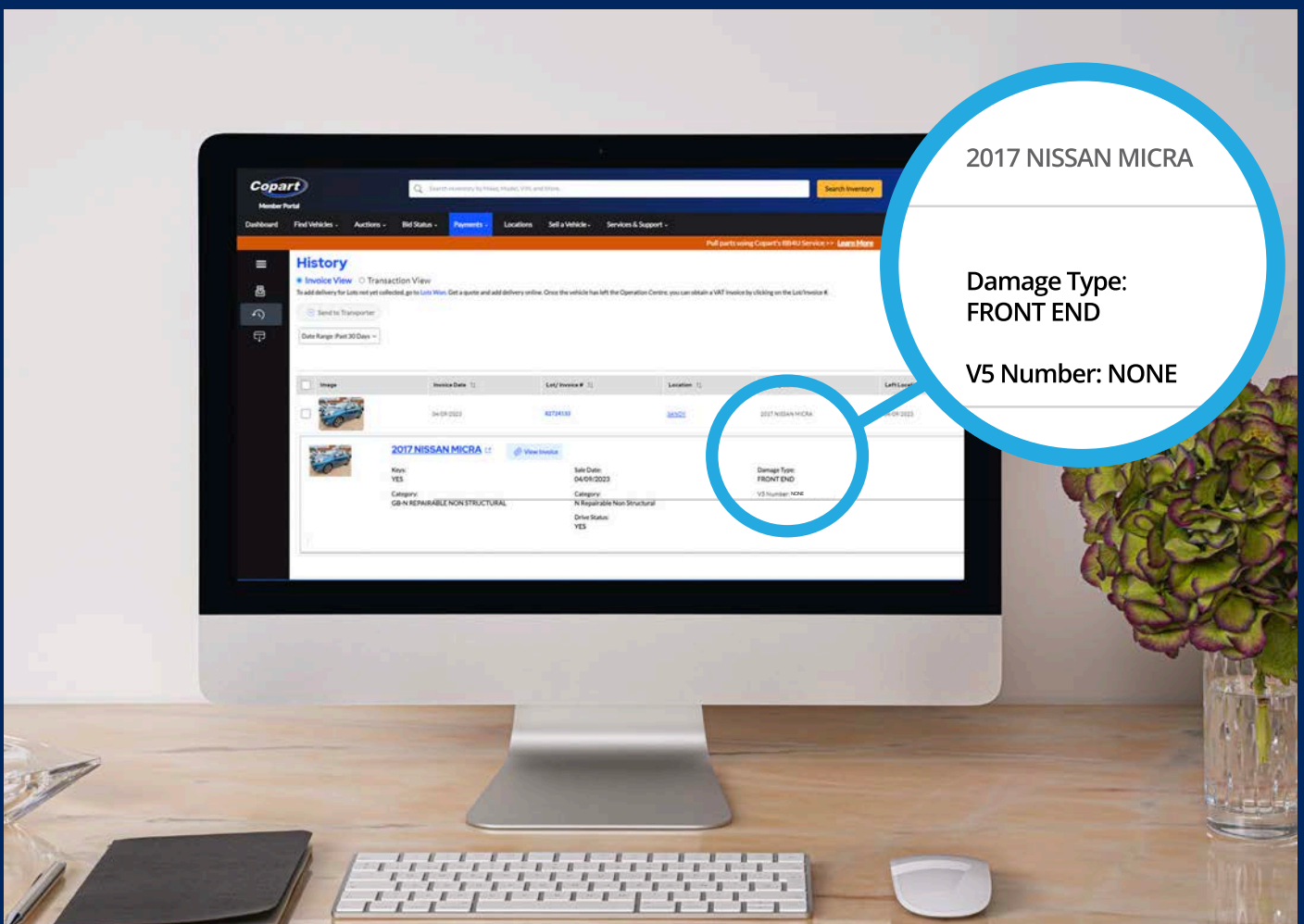


Please note, if the lot information does not state we have the V5 on file then we cannot provide this either digitally or as a physical copy.

In this case, you will not receive any V5 information from Copart and you will have to obtain your V5 from the DVSC. If we have no information, it will be displayed as:

V5 Notes:

NONE



Your Member Account

Log in to your Member Account to access your individual Dashboard. From here, you can:

- view your bidding and buying activity
- view any payments due and your payment history
- use the vehicle finder to search our stock
- view your saved searches
- check out Copart News



Account Security – Keeping your details safe

It is important that you **keep your Member Account as secure as possible** by **not sharing details** with anyone else, **creating a strong password** and **changing it regularly**.

Remember, you are responsible for any vehicles won on your account.

COPART MEMBER PROTECTION



To allow Members to bid and buy confidently, all sales are underpinned with our Member Protection Pledge.

Want to do more than just bid and buy in auctions?



Putting OEM parts back to work

The Green Part Specialists offer a huge wide range of used Original Equipment Manufacturer (OEM) GREEN parts to help with repairs to vehicles.

We are committed to providing the highest quality standards in the recycled parts industry. We will constantly stand behind the integrity of our parts making sure only the highest quality of part is sent to our customers.



U-Pull-It

Car parts for less



SAVE
10%
WITH COPART
MEMBERSHIP



You can also sign up to UPI Membership for more benefits!

Enjoy an **extra 10% off** the already bumper discounts at **U-Pull-It** as a Copart Member! Pull **thousands of savings** and **deals** from a **giant inventory** of over 1400 vehicles at U-Pull-It's self-service breakers yards in **Inverkeithing** and **York**.

Copart membership also opens the door to **10% off U-Pull-It's unique breaker car service** - perfect for breaking entire cars in dedicated breaker bays.

Grab your tools and double down on your savings today!





Sell through us

Looking to sell a vehicle?
You can sell through Copart too.

Simply complete our online form and
sell your vehicle in a Copart auction.

Alternatively, you may want to use
Cash For Cars to sell your vehicle **instantly.**
With Cash For Cars, you will get the cash for your vehicle up front!

[Click here to get your quote now](#)



CASHFORCARS.CO.UK



feefo[®] ★★★★★
Service Rating 208 reviews

Sell your damaged vehicle with Cash For Cars



No matter the age, mileage or condition of your vehicle,
get a quote, arrange **FREE vehicle collection** & **get paid instantly**



Support Centre



Our **comprehensive Support Centre** provides you with the answers to **any questions** you might have. From **bidding** and **buying** to **research** and **fees** you will find all the information in one place.

Connect with us

Copart News

Make sure you check out Copart News for important updates and interesting articles!

Marketing Preferences

Keep up to date about our services, updates and special offers by making sure that you're subscribed to receive Marketing communications from us. It's easy to do, simply update your marketing preferences in your Member account.

Follow us

